



LETTER OF RECOMMENDATION

To whom it may concern

Norm OJSC has been cooperating with Business Insight International Research Group since 2014 in the field of marketing research and studying possibilities of cement market. Along with research projects we are currently running a big project- Norm Ustalar Klubu with Business Insight International Research Group and are satisfied with the performance of this company in all the services they rendered to us. The company has been the integral part of club management since the beginning and helped us achieve key business contributions such as bringing more than 5000 masters under one club umbrella. Business Insight International Research Group has proved itself to be a professional and reliable business partner through these years. The company employees' qualifications, quality of service, aiming a long-term partnership relation provide effective and mutually beneficial cooperation of any company with Business Insight International Research Group. Norm OJSC continues to utilize the services of Business Insight International Research Group and with full confidence recommends this company as a strong and qualified business partner.

Best regards,

Henning Sasse

CEO

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